

Textraw Warranty

If your Textraw synthetic pine straw noticeably fades during the first two years after installation, or if another defect in materials or workmanship appears, Textraw division of PhilChem, Inc. will provide the original owner with free replacement product equal in volume to the defective product.

If your Textraw synthetic pine straw noticeable fades during the third year after installation, or if another defect in materials or workmanship appears, Textraw division of PhilChem, Inc. will provide you with a 50% credit for the purchase of new material to replace any defective product. The credit will become 25% in year four.

Register your purchase of Textraw using the registration page on this website. For warranty service, Contact Textraw division of PhilChem, Inc. at (800) 283-2027. Email info@textraw.com.

What this warrantee does not cover

Installation labor and shipping, damage due to fire, flood or run-off, windstorm, improper placement in low-lying areas subject to flooding or run-off, excessive abuse and improper or lack of landscaping maintenance.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.